
TERMS & CONDITIONS

BOOKING POLICY

Payment must be received in full at least 30 days prior to the match. A non-refundable deposit equivalent to the cost of one package will be required to secure a booking. If a booking is made less than 30 days prior to a match, full payment is required immediately.

FIXTURE TIMES

All fixture times are subject to change. Should a fixture change to an earlier or later kick off time, the food and drink package may be changed. Alcohol will be served in accordance with licensing laws. Chelsea Football Club cannot reimburse any costs incurred as a result, offer any discount or provide any refund.

RESALE POLICY

In accordance with the Criminal Justice and Public Order Act 1994, facilities are not for resale or sublet by the purchaser for the receipt of payment, except with the express consent of Chelsea Football Club, or where the resale or sublet is arranged for the purchaser by Chelsea Football Club.

RESALE POLICY

Chelsea Football Club operate a strict smart casual dress code within its Hospitality areas**. Smart jeans are permitted, but it is strictly no trainers, tracksuits or football shirts. Anyone not complying with the dress code will be refused entry to the Hospitality areas.

FIXTURE DATES

All fixture dates are subject to change. Should a fixture date change you will be notified and offered the opportunity to retain the reservation, change to an alternative fixture (subject to availability) or claim a full refund. Chelsea Football Club cannot reimburse any costs incurred as a result of such fixture date changes.

TICKETS

Due to the high demand at Chelsea Football Club, for large group bookings it is not guaranteed that you will all be seated together in the ground, although we will endeavour to do so where possible.

CANCELLATION POLICY

Once payment has been received, no refund will be offered upon cancellation.*

AWAY SUPPORTERS

Please be advised that away colours are not permitted within any hospitality areas. Whilst we welcome visiting supporters to Stamford Bridge, you are advised that the Hospitality facilities are all located in Chelsea home areas. Therefore visiting supporters are advised to act discreetly.

The Club will not tolerate abusive behaviour towards any other visitors, staff and employees. Anyone considered to be doing so will be asked to leave the stadium.

*except where a fixture date change affects the booking.

**dress code does not apply in Captains Bar, Managers Bar, Centenary Club or Champions Club.

